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Commissioner for Patents
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Technology Center 2600

Our Case No. 8285/255

SBC Ref. A00570, A00585, A00586

A00587, A00588, A00589

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Crockett, Susanne M., et al.

Serial No. 09/963,719

Filing Date: September 26, 2001

For METHOD AND APPARATUS FOR
ENHANCED CALL ROUTING IN A
TELECOMMUNICATION SYSTEM

Examiner Nguyen, Quynh H.

Group Art Unit No. 2642

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated February 13, 2004 having a period for response set to expire June 14, 2004 as extended by the enclosed Petition for extension of time, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks begin on page 17 of this paper.